OneOrZero V1.8 Release Notes

REQUIREMENTS

This is a major release with no previous versions required. Please review the Install and Upgrade Manual (PDF included in the documentation folder) for instructions related to upgrading your OneOrZero installation if you already have OneOrZero installed for requirements for any patches including security etc.

UPGRADING and INSTALLATION

If you are upgrading or installing OneOrZero for the first time you need to read the 'Install_and_Upgrade_Manual' document or PDF file supplied in the documentation folder included in this distribution as there are key steps that need to be carried out to ensure success.

It is very important that you read the change notes below as they contain information relating to changes in configuration.

DEVELOPER NOTES

- 1. MySQL 4 and 5 are the currently supported databases. It is very important when writing any modifications to adhere strictly to SQL92 compliant SQL strings. Also, visit www.mysql.com and check for any known SQL92 limitations as this may affect how you write your SQL statements. Future modifications to the OneOrZero database layer (i.e other database support) requires that SQL92 statements are standard.
- 2. New translation files can either be created by completing incomplete translation files which are available from our downloads page (downloads.oneorzero.com) or by using the English.lang.php file as a template to create a new language file. To create a new file, copy the English.lang.php file and rename to (for example) Japanese.lang.php and complete the translation, then email the file to translations@oneorzero.com for inclusion on our download page.

OneOrZero V1.8 (Major Release)	
Change Description	File Changed
Updated Outbound Email php.ini reference	admin/control.php
Enhance LDAP/AD error reporting across user, task manager and administrator sections	Common/common.php
Updated stripscripts method to ignore UTF-8 requirement	Common/common.php
Updated style header to ignore UTF-8 requirement	Common/style.php
Defaulted mysql type to 'mysql'	Configuration/server_settings.php
Defaulted field filtering to off	Configuration/website_settings.php

Enhanced error handling, in particular issuing	Mailgate/mailgate.php
a trap of non-standard subject lines	
Added XSS protection to printable task page	Supporter/print.php
Added strip method to update log evaluation	Supporter/tupdate.php
code to ensure variables cannot be passed into	
update log	
Standardised MySQL support to bring inline	Utilities/setup_server.php
with OOZIMS release	
Brought collation requirements into line with	Utilities/upgrade.php
OOZIMS colation requirements in preparation	
for upgrade path	

OneOrZero V1.7.5 (Major Release)		
Change Description	File Changed	
Added UTF-8 collation upgrade script to update.php file	/utilities/upgrade.php	
Install and Upgrade Manual updated	Install_and_Upgrade_Manual.pdf	
Quote handling added to sendMail function (html entity issue)	Common/common.php, supporter/tupdate.php	
Version number updated	Common/init_server_settings.php	
Moved LDAP password update to post update check	Common/common.php	
Added handling for usernames with apostrophes	Common/common.php	
Added multidimensional array handling to stripScripts function	Common/common.php	
Updated footer content	Common/footer.php	
Removed LDAP password update	Common/logout.php	
Added UTF-8 support to HTML template	Common/style.php	
Removed attachment path database entry	Kbase/add.php, kbase/edit.php, supporter/tcreate.php, supporter/tupdate.php, /tcreate.php, /tinfo.php	
Added database handling to ignore the base sgroups table in certain scenarios, causing SQL issues	Mailgate/mailgate.php	
Removed GET based sorting in search results to remedy a potential SQL injection issue	Supporter/tsearch.php	
Added a check to ensure users can only view their tasks regardless of the id of the task being changed manually	/tinfo.php	

OneOrZero V1.7.4 (Major Release)		
Change Description	File Changed	
Added additional search years	tsearch.php	
Added additional search years	supporter/tsearch.php	
Added html entity decoding to mail content	tinfo.php	
Fixed problem with case mismatch in some	tinfo.php	
LDAP username configurations		
Added html entity decoding to mail content	tcreate.php	
Added html entity decoding to mail content	register.php	
Added html entity decoding to mail content	password.php	
Added html entity decoding to mail content	kbase.php	
Updated online documentation reference	index.php	
Updated copyright information	all files	
Added support to shift attachment directory out	utilities/setup_server.php	
of oneorzero folder		
Added html entity decoding to mail content	supporter/tupdate.php	
Fixed problem with escape strings not being	supporter/tupdate.php	
removed when page refreshed		
Added html entity decoding to mail content	supporter/create.php	
Added inline attachment handling to mailgate	mailgate/mailgate.php	
Added handling for no default task manager	mailgate/mailgate.php	
group		
Added html entity decoding to mail content	admin/reports.php	
Install and Upgrade Manaul V1.2 released	documentation/Install_and_Upgrade_Manual.pdf	

OneOr	OneOrZero V1.7.3.1 (Minor Release)		
Bug#	Change Description	File Changed	
	Added html entity handling	Admin/control.php	
	Added email validation	Admin/uedit.php	
	Added html entity handling	Common/common.php	
	Enhanced LDAP/AD error messages displayed for task managers and administrators	Common/common.php	
	Removed \$ replacing in stripslashes function	Common/common.php	
	Updated version number to V1.7.3.1	Common/init_server_setttings.php	
	Enhanced mysql 5 error reporting	Common/mysql5.class.php	
	Additional language variables added for email validation errors	Lang/English.lang.php	
	Mailgate attachment handling updated for additional global attachment handling	Mailgate/mailgate.php	
	Mailgate log escaped differently to avoid issues with blank logs	Mailgate/mailgate.php	

Search SQL injection issue trapped	Supporter/tsearch.php
Added html entity handling	Supporter/tupdate.php
Added email validation	Editprofile.php

OneOrZero V1.7.3.0 (Full Version)		
Bug#	Change Description	File Changed
	Fixed corrupted characters in template restore file	Admin/templates_restore.php
	Fixed update email not including user name	Admin/templates_restore.php
	Updated mailgate email to include task rather than ticket in email body	Admin/templates_restore.php
	Added handling code to eliminate style errors thrown when LDAP authentication errors occurs.	Common/common.php
	Fixed possible sql injection point where priority and status tables were queried	Common/common.php
	Added significant changes to the handling of superglobal data, including adding htmlentity support to handle potential XSS injection	(see file changes, extensive updates)
	Added handling to deal with web servers where the document root is not configured	Common/init_server_settings.php
	Updated version to v1.7.3.0	Common/init_server_settings.php
	Removed freehand SQL in search pages	All tsearch.php files
	Fixed problem where closing a task could log the user out	Supporter/tupdate.php
	Changed update log column type to longtext to support longer update logs	Supporter/tupdate.php
	Fixed reference to user (should have been User)	Index.php
	Fixed problem where backslashes could be stripped when settings were saved	Common/common.php

OneOrZero V1.7.2.0 (Full Version)		
Bug #	Change Description	File Changed
	Added default page as 'update' in control panel and fixed fetch file issue	Supporter/index.php
	Several mailgate settings values to capture settings with spaces properly	Admin/control.php
	Added script removal from superglobals	Common/init_ooz.php
	Attachment size not parsed	/tinfo.php
	Fixed = (should have been ==) in user flag check for showing announcements	Common/common.php

No table showing if \$handle not set (re no connectivity to update site)	Admin/updates.php
Handle no group option	Common/common.php
Handle users with spaces in their names (email templates)	Admin/templates_restore.php
Include pager email	/register.php
Increased POP timeout to 90 seconds mailGate.php	Mailgate/mailGate.php
Remember User info updates after page refresh	Supporter/tcreate.php
Set decode bodies to true to handle issues including international characters	Mailgate/mailGate.php
Strips slashes from Settings POSTed variables	Common/common.php
Update error reporting set level code	Common/init_ooz.php
control panel>OneOrZero Settings to POST form rather than GET method	Admin/control.php
Updated download header to use \$file_upload_directory instead of database entry	Global file change
Updated spelling mistakes	Lang/English.lang.php
Updating password can cause an error in some MySql installations	/editprofile.php
Updated version number	Common/init_server_settings.php

OneOrZe	OneOrZero V1.7.0.1 (Patch – Requires v1.7.0)	
Bug #	Change Description	
1647432	JavaScript Error in IE	
1647534	Legacy references in member.php	
1649294	Project Number not displayed on task	
1644720	Autofill Issue	
1650555	Short Description usage in English.lang.php	
	My Groups Recent page not limiting to 15 most recent	
	Reporting search for user group cannot handle groups with spaces in names	
	Missing project argument error when user creates a task	
	Added support for manually entering document root value for IIS in the setup server.php page	
	Announcements appended to my groups recent and open when option set to on in control panel	
	Updated short description email templates	
	Updated upgrade.php to point to documentation directory	
	Updated install php to create table after first mysql code run to expose potential mysql related issues during installation that are hidden in the html source ie. Causes blank page	

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OneOrZe	ero V1.7.0 (Full Version)
Bug #	Change Description
New Feature	While editing a user of type 'User' or 'Viewer' the Task Manager groups will no longer be available for configuration. The user has to be changed back to a Task
	Manager or higher for these options to be re-instated
New Feature	Service Level Reports can be exported to a CSV file for reporting or use with other applications, including the following headings;
	Task ID, Create Date, Total Time Spent, Response Time, First Response, Resolution Date, Resolution Time, Client Satisfaction, User, Task Manager Group, Task Status, Task Priority, Category
New Feature	Service Level Reports can now be generated by searching for a combination of the following attributes:
	Task Manager Group
	Task Manager
	User Groups
	User Between Dates
Morri	
New Feature	Reporting options can now be disabled/enabled in the Control Panel > OneOrZero Settings page for 'Task Managers'
New	My Groups Open and My Groups Closed tasks for 'Users' and 'Viewers' can be
Features	enabled/disabled in the Control Panel > OneOrZero Settings page
New Feature	Inline user documentation can be disabled/enabled in the Control Panel > OneOrZero Settings page
New Feature	Language file updated to include a more specific utilities directory warning and specificiation for logon type
New Feature	All time based values (i.e. creation, updates etc) are now bound to server time. Localised time offset has been removed until the OOZTMS is released.
New	Database consistency checker for tasks and knowledge base items is now able to
Features	handle greater volumes of consistency checking.
New	Task creation and update pages have been re written so they no longer require up to 13
Features	refreshes to populate all information. At best the creation page will require 1 refresh, at worst 2
1567800	Paste of Description Text can create HTTP Error 406 (superceded with new task creation and update pages)
1506993	Need to click "Create Task" twice for task to be created.(superceded with new task
	creation and update pages)

OneOrZero V1.6.5.4 (Cumulative Patch)	
Bug#	Change Description
Critical	Modified password retrieval as predictive password retrieval exploit found

OneOrZero	V1.6.5.4 (Cumulative Patch)
1566405	Public user unable to open Ticket Link
1557692	Problem with "Recent tasks of my group"
1538817	Multiple Theme names - duplicate deletes
1538817	Incorrect querystring variable in two files
	Link to manual modified
	Version checking and online news added to control panel
	Updated footer version information
	Removed footer version number
	LDAP search information boolean check string fixed
	Mailgate error messages not printing to screen error fixed
	Mailgate supporter group table search query fixed (ignored table prefix)
	\$_SESSION[userform] variable unset whenever task manager creates a new task so
	a user who has had a standard user login open in a different window does not have
	issues if logging in as a task manager without closing the previous window
	mygroupopen and mygrouprecent sort by id added
	Mailgate explode delimiter changes to sgroup

OneOrZero V1.6 .5.3 (Cumulative Patch)	
Bug#	Change Description
	Fixed error where public user may receive access denied message when viewing a task
1522393	Viewer/User can't see creator's update or attachments
1520445	Error when logging out. v1.6.5.x (LDAP)
	Updated footer version information
	Updated sql statements including GET id variables that were not surrounded by single
	quotes to remove issue of possible sql injection

OneOrZe	OneOrZero V1.6 .5.2 (Cumulative Patch)	
Bug#	Change Description	
1513903	Mailgate returns a foreach error message	
1512763	User in >1 groups: Create Task shows wrong DropDown values	
1509004	"You may not access this file from here" error	
1505909	Updated version number in footer	
	Added quotes to integer sql query statement to prevent sql injection	
	Update User and user case in several UI areas	
	Added default start search date to users search area for MySQL 5 compliance	

OneOr	OneOrZero V1.6 .5.1 (Cumulative Patch)	
Bug#	Change Description	
	Added option to disable user group controlled filtering of task field values	
	Added option to disable user and user group secured announcements	
	Updated version number in footer.	
	Modified user task manager info alignment from 50% to 27%	

Bug #	ero V1.6 .5.0 (Full Version) Change Description
Dug "	Added MySQL 5 native support including a new database class
	Install and upgrade documentation updated
	Added V1.6.5 footer
1472946	Inconsistency in Task options
	Security Hole: Download attachments without being logged
	Updating user password does not work (Firefox / form field caching issue)
	Task managers can now assign an announcement to a user, all users or a specific group of users allowing for targeted announcements
	Task manager group values are configurable for each user group allowing users to only see specified task manager groups (User Group > More Options in control panel)
	Task manager group values are configurable for each user group allowing users to only see specified task manager groups (User Group > More Options in control panel)
	Task severity field added
	Task severity values are configurable for each user group allowing users to only see specified task manager groups (User Group > More Options in control panel)
	Task project field added
	Task project field values are configurable for each user group allowing users to only see specified task manager groups (User Group > More Options in control panel)
	Users now have the same 'My Groups Tasks' and 'My Groups Recent Tasks' views the Task Managers have
	The Task Manager Search view now includes searching by user group, project and severity
	Tasks can be exported to a csv file including the following fields: - User
	- User group
	- Project
	- Status
	- Severity
	- Task manager - Task ID: Short Description
	- Task ID: Short Description - Description
	Added search start date default to todays date for MySQL5 compliance (blank date

OneOrZero V1.6 .5.0 (Full Version)	
field fails in MySQL5)	
Updated user info and vi	iewer user templates to include severity and project fields
Fixed case sensitive inco	onsistency for User and user entries
Logout visual change (se	eparated option with)
Line break added to kno	wledge base text entry field
C 1	user interface to reflect the currently logged in user to
	port in the user interface.
Mailgate error handling	has been enhanced
Mailgate file inclusions	updated
Mailgate can assign to a	task manager using email subject and routing configuration
Mailgate added task seve	erity and project options

OneOrZe	ero V1.6 .4.1 (Patch 1)
Bug#	Change Description
1459515	Error updating a task(MySQL5 only)
1459202	Error when registering for a new account
1456812	When editing user, my own username is displayed (FireFox Issue)
1456367	Registration optional info is required
1456042	Adding new User with LDAP doesn't work
1453062	Multilingual enhancements
1452831	SQL error re time_offset column (MySQL 5 only)
1454345	Authentication issue with AD
	Added global default language value to AD new user creation SQL
	Fixed time offset menu which did not show all GMT time entries
	Added POST variable for supporter id in time tracking table update
	Enabled time offset in user profile
	Added V1.6.4.1 footer

OneOrZe	OneOrZero V1.6 .4 (Full Release)	
Bug Tracker #	Change Description	
	Added user contact management functionality (Viper/OneOrZero)	
1443599	Array error in my groups recent tasks when user did not belong to any groups	
	Enhanced user profile with many additional fields (Viper/OneOrZero)	
	Added default search start date (OneOrZero)	
	New OneOrZero theme (Viper/OneOrZero)	

OneOrZe	OneOrZero V1.6 .4 (Full Release)	
	Dropped MSN, Yahoo and ICQ user fields and replace with OTHER (free text)	
	(OneOrZero)	
1411483	Added additional language support where English text was specified(OneOrZero)	
1440526	SQL error when Updating user profiles (MySQL 5) (OneOrZero)	
	Full application documentation added in Wiki, and linked to from application	
	(BigRossco/OneOrZero)	
	Fixed missing global \$auth_method declaration causing in some cases blank password	
	authentication (OneOrZero)	
	Dropped sqlite support (OneOrZero)	
	Changed software version number (OneOrZero)	
	Remove the required field Office from the registration page (OneOrZero)	

Bug	Change Description
Tracker#	
	Added email creation and updating of tasks – MailGate (Chris R)
	Enhanced LDAP functionality – (Vance B)
	Added search by First and Last Name
	Added Full Name as user list option (Full Name or Username)
	Added Full Name to update task display
	Logically grouped options in OneOrZero Settings Page
	Added templates for MailGate emails (Chris R)
	Added the wiki user manual link to the user, task manager and administrator pages
	Fixed user and task manager group update in edit user page (administrator)
	Added MailGate routing settings to user edit pages (Chris R)
	Added language support to FAQ sections
	Updated version to V1.6.3
	Updated Install and Upgrade Manual to include complete upgrade process (not
	included in release notes anymore)
	Updated upgrade.php script to include upgrade path from earlier versions than V1.6.2
	Update language files to include missing variables
	Added routing field to users table in sqlite database
	Added users email address to 'From' field in 'add to knowledge base' option in the
	users screen (for Private Task Management System only). Previously was
	administrator email for the To and From field
	Updated user profile update sql to work with mysql 5

OneOrZero V1.6 .2 (Full Release)

OneOrZer	OneOrZero V1.6 .2 (Full Release)	
Bug	Change Description	
Tracker#		
1204879	Task options - search for users	
1267620	Htmlenties being created by magic quotes gpc	
202705	ssl mode does not link to https pages properly	
1194867	Igore anything that doesn't end in 'lang.php' for language files	
1192824	Wrong use of \$lang_on in announcement .php	
1185090	Global variable not defined causing empty log	
1183775	'My Recent Tickets' sort by time not working.	
1183546	Two \$lang_resolution_date variables in English.lang file	
1182922	Supporter change priority records NULL in update log.	
1182910	Update log records blank when priority is changed	
	New default Logo added	
	Theme 'TechCorp' added forum user Brilliant	
	LDAP modification integrated forum user Brilliant	
	Language file, customisable user help integrated forum user Jonathan/integration Brilliant	
	'My Groups Recent Tasks' functionality added forum user Brilliant	
	'Supporter' has been replaced with 'Task Manager' (see the section in this document related to terminology changes)	

OneOrZero V1.6.0.1 (Patch release)	
Bug Tracker #	Change Description
	Dump to Knowledgebase now passes update log and links to attachments from task
	Config setting added to optionally allow users to edit announcements
	Config setting added to allow optional inline display of log in supporter
	task update view
1160290	Update log now correctly shows if ticket was created by a web user
1160289	Removed newline added to update log on each attachment
	Removed some XAMPP specific issues in common.php causing php errors
1160294	Non-English Language issues fixed in search pages and supporter update pages
1160295	Hardcoded date format for print view switched to use language variable
1160296	Fixed incorrect release version showing in footer
1160298	Standardized approach to email generation, fixing different subject between php mail and sendmail
1174938	remove escape backslash characters from email body
	ensure O Z system name appears as sender email address with & and '

OneOrZero V1.6.0.1 (Patch release)		
	characters shown correctly	
1160608	Prevented selection of "index.php" as possible language file	
1160789/1171895	Fixed issues in supporter/tcreate.php where static fields were reset by JavaScript refresh	
1160903	Default task priority is no longer "critical"	
1161222 /	Error messages after deleting a kbase entry fixed	
1161544		
1162985/1163007	Corrected issues where some code contains short php tags	
1163739	Search page uses hardcoded Public/Private check, changed to using appropriate corresponding language variable	
1165169	Prevented slash being inserted before apostrophe in supporter/tcreate	
1166044	No priority changes appears in the logs – fixed	
1167859	Update log does not show description "client update"	
1171739	Dump to kbase now allows editing of values before committing	
1168756	Unable to edit kbase keywords	
1172815	Spelling of "unassigned" incorrect in English lang file	
1173299	Corrected issue where Avg Time Spent on Ticket in Service Level tracking showed in minutes rather than hours	
1173297	Corrected language issue in showFormattedTime function	
1173703	Update log now correctly re-reverses order once reversed	